

CLICK

User manual





CLiCK

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PHOTO PRINTING SOLUTIONS



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1. USER INSTRUCTIONS

1.1. ABOUT THIS USER MANUAL

This user manual is part of the technical documentation included in the CLICK scope of delivery. It contains important information on safely using and properly and efficiently operating the software. Following the user manual helps to prevent hazards, reduce errors and downtimes.

This user manual must be read, understood and applied by anyone who is working with the CLICK hardware and software.

The selected figures are examples and permit an understanding of the function of the CLICK software.

1.2. OTHER APPLICABLE DOCUMENTS AND GUIDELINES

Additional documents apply in conjunction with this user manual.

- ▶ The following documents must also be followed:
 - CLICK - Installation guide
 - DELL - OptiPlex 3050 All-in-One - Quick start guide
 - Microsoft - Windows 10 User guides
 - Dispatcher manual

1.3. SYMBOLS USED IN THIS USER MANUAL

Various markings and symbols are used in the text in this user manual.

The markings and symbols are explained in the following:

1. Numbered action steps

- ▶ Symbol for a required act or measure
- ☑ Result of a sequence of actions or action steps
- Symbol for a list

→ Reference to a chapter

[Button name] = Symbol for a button.

Figures (Fig.) = Figures are pictorial examples shown in this user guide.

Images = Images are files imported into CLICK by the user.



See Classification of the warning instructions



Symbol for additional information and instructions

1.4. VALIDITY OF THE USER MANUAL

This user manual is only valid for the following products:

- CLICK - Professional Image Management System
Version: 4.X

- DELL - OptiPlex 3050 All-in-One

- ▶ Check if there are newer revisions of this user manual.
→ Reference to a chapter


1.5. RETENTION OF DOCUMENTS

- ▶ Keep this user manual and all applicable documents safely so that they are available at all times.
- ▶ Pass the complete documentation on to the next owner.


2. SAFETY

2.1. STRUCTURE OF WARNING MESSAGES

Warning messages are action-related and are structured as follows:

 SIGNAL WORD
Nature and source of the hazard! Explanation of the nature and source of the hazard. ► Measures to prevent the hazard.

Warning messages are classified in accordance to their hazard.

 NOTICE
Damage to the device, the software or the files.

 Additional information and instructions.

2.2. SAFETY INSTRUCTIONS

Proper use

The CLICK device only is designed for running the CLICK software and its applications.

Proper use also includes reading and following this user manual and other applicable documents, and safety information. Required maintenance and care conditions must also be followed to ensure operational safety.

Any other use or use beyond what is specified is deemed to be improper.

Foreseeable misuse:

- Avoid the following:
 - Using unapproved power adapters,
 - Using unapproved printers,
 - Initialising the equipment and software in the wrong order,
 - Changing any configurations in the operating system,
 - Installing new software to the operating system (CLICK software excluded),
 - Changing the machine alias,
 - Removing any image source devices until you are asked for,
 - Deleting the files on the recovery pendrive.

2.3. OPERATING LIMITS

- Use the CLICK only indoors and in a cool and dry environment.

2.4. WARRANTY AND LIABILITY

Mitsubishi Electric bars warranty and liability claims for material damage if they are due to one of more of the following reasons:

- Improper use, → "2.2. Safety instructions" page 10
- Improper maintenance,
- Unauthorised structural changes to the device,
- Failure to observe operational limits,
- Failure to follow instructions in the user manual.

2.5. RECOVERY PENDRIVE

In the scope of delivery a pendrive is provided for recovery purposes. This pendrive will be needed for restoring the CLICK to the original factory settings condition.

- Do not lose or delete any files on the recovery pendrive.

3. SOFTWARE

3.1. OVERVIEW DEVICE

CLICK is a “all-in-one” professional imagegraphy system that can manage multiple printing equipment at the same time, making multi-format adaptations, ordering double-sided prints, receiving jobs online from any mobile device.

CLICK is operated via a touch screen. The mouse and keyboard is only needed for technical assistance.



Fig. 1. Overview device

1	Touchscreen	6	Keyboard
2	Camera (with privacy latch)	7	Headset port
3	Optical drive	8	USB 3.0 ports
4	Power button	9	SD-Card reader
5	Mouse		

3.2. MAIN SCREEN

The main screen provides access to the different applications of the program and its settings. For example:

- the processing of digital camera images,
- direct printing images,
- making copies of images,
- making a passport ID,
- making a calendar, an album, a greeting card with an image.


 The software can deviate from the symbols and functions shown in this user manual depending on the software version.

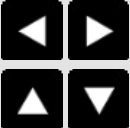















Fig. 2. Main screen

1	Sorting mode	8	Scrollbar
2	Button [Change sorting order]	9	Editing toolbar
3	Button [Thumbnail zoom]	10	Button [Dispatcher]
4	Button [Work Directory]	11	Button [New]
5	Button [Add Pictures]	12	Order summary
6	Image browser	13	Products
7	Work directory path	14	Button [Menu]















3.2.1. COMMON BUTTONS

There are common buttons that appear on most of the screens and have the same function on all of them:

BUTTON	FUNCTION
	[Navigate]: Navigate back and forth between menus, scroll through lists or apply and continue actions.
	[Plus/Minus]: Increase/decrease the amount of orders or image corrections.
	[Accept]: Accept the current action.
	[Decline]: Decline the current action.
	[Dispatcher]: Call up the Dispatcher.
	[Menu]: Call up the menu.
	[Thumbnail zoom control]: Increase/decrease the zoom level of the thumbnail preview images.
	[Drop down]: Call up a drop down menu.
	[Select/Unselect all]: Select or unselect all images in the image browser.
	[Preview]: Open a fullscreen preview for the selected image.
	[Rotate]: Rotate the selected image 90° to the left or right.
	[Retouch]: Call up the image retouching mode.
	[Delete]: Delete the selected image.
	[Export]: Export the selected image.










3.2.2. IMAGE RETOUCHING BUTTONS

The following buttons are used for image retouching purposes.

BUTTON	FUNCTION
 Zoom and crop	[Zoom and crop]: Call up the “Zoom and crop” mode.
 Sepia, Black and White	[Sepia, Black and White]: Call up the “Sepia, Black and White” mode.
 Red eyes removal	[Red eyes removal]: Call up the “Red eyes removal” mode.
 Brightness and contrast	[Brightness and contrast]: Call up the “Brightness and contrast” mode.
 Automatic levels	[Automatic levels]: Call up the “Automatic levels” mode.
	[Position control]: Control the image position.
	[Zoom control]: Increase/decrease the zoom level of the selected image.
	[Portrait]: Change the image orientation to portrait.
	[Landscape]: Change the image orientation to landscape.
	[Sepia]: Convert the image to sepia.
	[Black and White]: Convert the image to black and white.
	[Compare]: Compare the before and after look of images in the retouching process.
	[Remove red eyes]: Remove the “Red-eye effect” from images.
	[Automatic adjust]: Automatically adjust and improve the image.





3.2.3. ALBUM CUSTOMIZING BUTTONS

The following buttons are used for album customizing purposes.

BUTTON	FUNCTION
	[Change background]: Change the album background image.
	[Change border]: Change the image border.
	[Swap/Move]: Activate the function to swap/move images on an album page.
	[Scramble]: Change the image layout on an album page.
	[Change text font]: Change the text font.
	[Change text color]: Change the text color.
	[Change text size]: Increase/decrease the text size.
	[Insert text]: Add text to an album page.
	[Delete image/text]: Delete images or texts on an album page.









3.2.4. GREETING CARD CUSTOMIZING BUTTONS

The following buttons are used for greeting card customizing purposes.

BUTTON	FUNCTION
	[Change theme]: Change the theme of the greeting card.
	[Text Edition]: Activate the "Text Edition" mode.
	[Text align]: Change the text alignment to left, center or right.
	[Shadow]: Add or remove text shadow.

3.2.5. DISPATCHER BUTTONS

The following buttons are used in the Dispatcher module.

BUTTON	FUNCTION
	[Validate]: Validate incoming orders.
	[Delete]: Delete incoming orders.
	[Validate with pause]: Validate an order but pause the automatic processing of this order.
	[Options]: Call up the order options.
	[Picture Adjust]: Activate the "Retouch" mode.
	[Change text font]: Change the text font.
	[Change text color]: Change the text color.
	[Shutdown]: Shutdown the system.

3.3. SOURCES

CLICK can capture, process and print images from the following sources:

SOURCES
USB (Pendrive)
Multimedia Cards (SD-Cards)
Work directory shared in network
Bluetooth
Smartphone, via Wi-Fi (Smart Photo Print App)
Smartphone, via USB cable compatible with Android and iPhone devices
Social Networks: Facebook, Instagram
Hotfolder (Shared folder, direct printing)
PhotoPrintMe (Online catalogue to create products from anywhere)





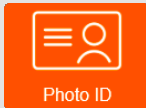
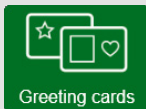
- See all possible sources by clicking the [Add Pictures] button on the main screen.

i All common image formats (JPEG, TIFF, BMP, GIF and PNG) are compatible with the CLICK software.

The native resolution of the original file is supported.

3.4. PRODUCTS

CLICK provides a wide and powerful variety of services.

SERVICE	FUNCTION
	Direct Prints: Allows to fast and direct printing images.
	Prints: Allow to create multiple-size printing jobs. "Edit&Print" function allows to edit all the images from the same job sequentially, in addition to applying editing parameters to groups of images.
	easygifts Calendar: Allows to create a calendar with a variety of sizes, settings and a complete list of styles.
	easygifts Album: Allows to create an album with a variety of sizes, styles and models.
	Photo ID: Allows to print a photographic composition for identity documents, passports, wallet-sized portraits, etc.
	Greeting cards: Allows to create a greeting card with multiple styles and designs.

3.5. IMAGE RETOUCH

CLICK provides multiple functions to modify the format and the content of any imported image.

CLICK offers the following retouch features:

- zooming, rotating and cropping images,
- converting images to sepia or black and white,
- removing the "Red-eye effect" in images,
- modifying the appearance of images (brightness, contrast and saturation),
- automatically adjusting images.

3.6. MAIN MENU FUNCTIONS

CLICK is equipped with several service functions for an efficient use.

3.6.1. MEACLOUDPRINTER.COM

The mecloudprinter.com website offers the following functions:

For new users:

- Create a new user account, register a new device, request a new service (subscriptions).

For existing users:


- Login, change password, register additional devices (if already one is registered), add new services (subscriptions).

3.6.2. DISPATCHER

Dispatcher is a management module for print orders.

Dispatcher in CLICK allows to:

- manage and access all orders at any time from multiple workflow points,
- show status of the printers and orders,
- manage printers (prioritise, pause and stop queued orders, level of consumables).

 The Dispatcher can be started manually from the CLICK application. It can be opened and closed without this affecting the work being done.

3.6.3. MONITOR

The “Monitor” service function shows all CLICK applications and their current states and searches for new connected printers.

3.6.4. REMOTE SUPPORT

The “Remote support” service function allows the Mitsubishi Technical Service to directly connect to the CLICK device.

The Mitsubishi Technical Service can remotely control the CLICK device and provide support.

3.6.5. LIVE UPDATE

The “Live Update Download Manager” service function allows to keep the software up to date.

3.6.6. BACKUP MANAGER

The “Backup Manager” service function allows to create or restore a software backup.

3.6.7. STATISTICS

The “Statistics” service function allows to keep record of all orders, income and consumptions, etc. over a selected time period.

The statistics can be printed or exported as an Excel file.

3.6.8. HOTFOLDER

Hotfolder or shared folder provides multiple features.

Hotfolders in CLICK allows to:

- act as a network folder to print locally,
- easily manage events,
- configure each folder for a single format and specific attributes,
- use up to 16 shared network folders,
- print the received images by automatically adding text or masks.


3.6.9. PHOTOPRINTME


PhotoPrintMe is an online catalogue that allows to access a variety of products and formats.

- ▶ Access <https://www.photoprintme.com/> for additional information.

PhotoPrintMe in CLICK allows to:

- receive orders in the store from anywhere,
- immediately manage incoming orders,
- automatically print orders.

 In order to manage your orders from Dispatcher, you will have a specific QR-Code to receive online orders directly to your CLICK system.

 The installation Guide supplied in your equipment includes additional information on how to subscribe to your PhotoPrintMe service.




3.6.10. PHOTOPRINTME STATUS

The “PhotoPrintMe Status” service function validates all incoming orders, their current states and active subscriptions received from the PhotoPrintMe application.

As requirements for a correct order, make sure the status is as follows:

- Value of “PhotoPrintME service” is “Connected”,
- Value of “Subscription Service” is “Active”,
- Value of “Network status” is “UP”.

 A second validation can be added by disabling the “Print directly” function. The default condition (active) is recommended.

3.6.11. PHOTOPRINTME ORDERS

The “PhotoPrintMe orders” service function is a shortcut to the PhotoPrintMe website. It allows to validate all orders received from the PhotoPrintMe application.

3.6.12. CONFIGURATION

The “Configuration” service function allows to configure the following functions of the CLICK software:

- System (Application/Services/Sources),
→ “5.1. Configuring the System” page 24
- Dispatcher, → “5.2. Configuring the Dispatcher” page 30
- PrintModule, → “5.3. Configuring the PrintModule” page 32
- Hotfolder. → “5.4. Configuring the Hotfolder” page 34

3.6.13. SHUTDOWN

The “Shutdown” service function allows to shut down the system directly from the CLICK software. → “4.2. Power-off” page 23

4. STARTING UP THE SYSTEM

4.1. INITIALISING EQUIPMENT AND SOFTWARE



NOTICE



Errors due to false system start up!

An improper system start can cause system and function errors.

- ▶ Observe the following order when initialising equipment and software.

1. Switch on the connected printers.
2. Switch on the system.
 - ▶ Push the Power button in the bottom right corner.
 - ☑ After a few seconds, the automatic start-up of the operating system and the CLICK main screen will appear.


4.2. POWER-OFF

1. Shutdown the system.
 - ▶ Click the  [Menu] button.
 - ▶ Click the [Shutdown] button.
 - ▶ Accept the shutdown by clicking the  [Accept] button.
 - ☑ After a few seconds, the system will automatically shut down.

5. OPERATION

5.1. CONFIGURING THE SYSTEM

Proceed as follows:

1. Call up the Configuration menu.
 - ▶ Click the  [Menu] button.
 - ▶ Click the [Configuration] button.
 - ▶ Select and click on one of the available configuration options:

- Application:




- Services:




- Sources:



- ☒ Configuration menu is called up.

 It is recommended to create a backup right after configuring the software. → “6.3. Creating a Backup” page 66

 The software functions are designed for the correct operation with MITSUBISHI printers (check the list of compatible models).
The manufacturer does not support issues arising from the use of other printing technologies.

5.1.1. APPLICATION

NOTICE

Errors due to false machine alias!

A false machine alias can cause system and function errors.

- ▶ Do not change or delete the machine alias.

Proceed as follows:

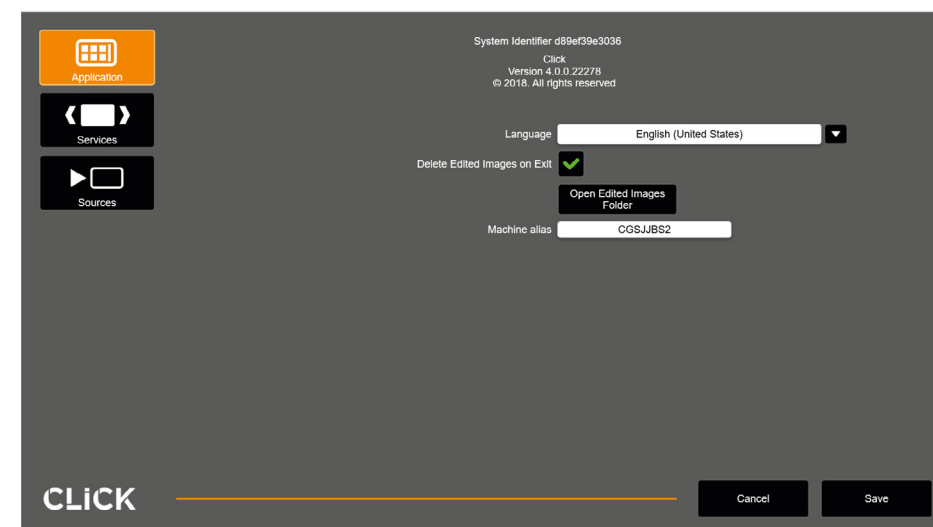



Fig. 3. Application configuration menu

1. Configure the CLICK software language.
 - ▶ Click the  [Drop down] button.
 - ▶ Select and click the desired language from the drop down list.
 - ▶ Restart the software.
2. Delete edited images on exit.
 - ▶ Enable or disable this function as desired.
3. Save all the configurations.
 - ▶ Click the [Save] button.
 - ☒ All configurations are saved.

5.1.2. SERVICES

Proceed as follows:

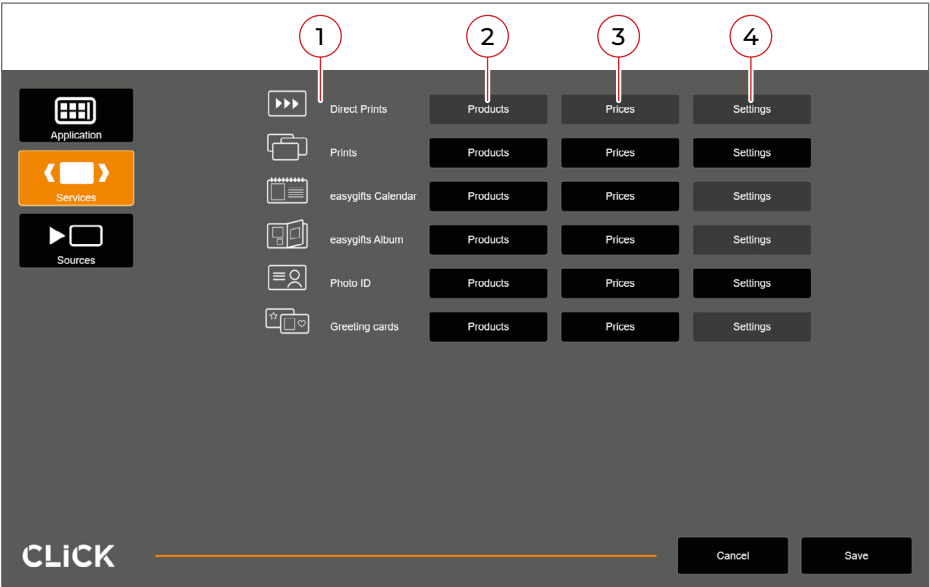


Fig. 4. Service configuration menu

1 Services	3 Prices
2 Products	4 Settings

1. Configure the services.

- ▶ Select a service and click on one of the available options:
 - Products
 - Prices
 - Settings

PRODUCTS

2. Configure the products.

- ▶ Click the [Products] button.
- ▶ Select the products that should be available for printing.

i Selected products are indicated by a green dot.
Unselected products are indicated by a grey dot.

- ▶ Apply the changes by clicking the [Accept] button.
- ☒ Products are configured.

i The “Prints” and “Direct Prints” services are using the same products.

PRICES

3. Configure the price.

- ▶ Click the [Prices] button.
- ▶ Select a product and determine the price value.
- ▶ Insert the determined price value.
- ▶ Apply the changes by clicking the [Accept] button.
- ☒ Price is configured.

i The “Prints” and “Direct Prints” services are using the same prices.

SETTINGS

4. Configure the settings.

- ▶ Click the [Settings] button.
- ▶ Configure the settings as desired:

SERVICE	SETTINGS	
Prints	Multiple selection	<ul style="list-style-type: none"> ▶ Enable or disable the “multiple selection in image browser” function as desired. ▶ Apply the changes by clicking the <input checked="" type="checkbox"/> [Accept] button.
	Automatic face alignment	<ul style="list-style-type: none"> ▶ Enable or disable the “use automatic face alignment” function as desired. ▶ Apply the changes by clicking the <input checked="" type="checkbox"/> [Accept] button.
	Custom adjustment	<ul style="list-style-type: none"> ▶ Enable or disable the “apply custom adjustments” function as desired. ▶ Click the [Configure] button. ▶ Select and open a reference image. ▶ Apply the changes by clicking the <input checked="" type="checkbox"/> [Accept] button.
Photo ID	Layouts configuration	<ul style="list-style-type: none"> ▶ Configure the layouts by clicking the [Layouts configuration] button. ▶ Select a desired “compositions.xml” from the list. ▶ Apply the layouts selection by clicking the <input checked="" type="checkbox"/> [Accept] button. ▶ Apply the changes by clicking the <input checked="" type="checkbox"/> [Accept] button.

5. Save all the configurations.

- ▶ Click the [Save] button.
- ☒ All configurations are saved.

5.1.3. SOURCES

Proceed as follows:

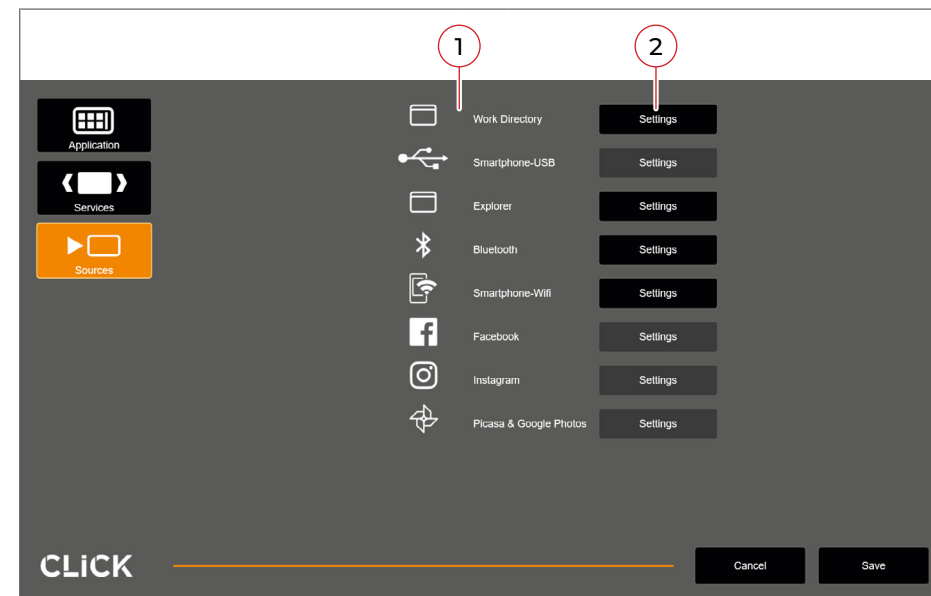


Fig. 5. Sources configuration menu

1 Import sources 2 Settings

1. Configure the import sources.


- ▶ Select an import source and click the [Settings] button.

SOURCE	SETTINGS
Work Directory	<ul style="list-style-type: none"> ▶ Create a new work directory path by clicking the [New] button. ▶ Delete a selected work directory path by clicking the [Delete] button. ▶ Save the settings by clicking the [Save] button.
Explorer	<ul style="list-style-type: none"> ▶ Create a new explorer path by clicking the [New] button. ▶ Delete a selected explorer path by clicking the [Delete] button. ▶ Save the settings by clicking the [Save] button.
Bluetooth	<ul style="list-style-type: none"> ▶ Enable or disable the “use generic bluetooth receiver” function as desired. ▶ Change the Bluetooth receiver name as desired. ▶ Save the settings by clicking the [Save] button.

SOURCE	SETTINGS
Smartphone-Wifi	<ul style="list-style-type: none"> ▶ Enable or disable the “automatic disconnection” function as desired. ▶ Change the IP adress as desired. ▶ Enable or disable the “safe mode” function as desired. ▶ Enable or disable the “Windows 10 compatibility” function as desired. ▶ Save the settings by clicking the [Save] button.

2. Save all the configurations.

- ▶ Click the [Save] button.
- ☒ All configurations are saved.

 It is recommended to create a backup right after configuring the software. → “6.3. Creating a Backup” page 66

5.2. CONFIGURING THE DISPATCHER

Proceed as follows:

1. Activate Dispatcher.

- ▶ Click the  [Dispatcher] button.
- ☒ Dispatcher is activated.


2. Open the settings menu.

- ▶ Click the  [Settings] button.

3. Configure the Dispatcher settings.

- ▶ Configure the following settings as desired:

GROUP LIST	SETTING LIST	SETTING DETAIL
GARBAGE COLLECTOR	Last garbage collect	▶ Check the last garbage collect time stamp.
	Max. time done orders	▶ Change the number of days to keep done orders.
	Max. time cancelled orders	▶ Change the number of days to keep cancelled orders.
	Max. time error orders	▶ Change the number of days to keep error orders.
	Max. time to approve orders	▶ Change the number of days to keep to approve orders.

GROUP LIST	SETTING LIST	SETTING DETAIL
GARBAGE COLLECTOR	Max. time pending orders	▶ Change the number of days to keep pending orders.
	Full garbage collector frequency	▶ Change the number of days to trigger a full garbage collect.
LOGS	Database logs	▶ Enable or disable database logs.
ORDERS	Auto approve	▶ Enable or disable the automatic approval of incoming orders.
	Sorting mode	<ul style="list-style-type: none"> ▶ Enable or disable the sorting mode of the printer. ▶ Configure an order index by clicking the [Settings] button.
	Timeout for last done service	▶ Change the timeout (in minutes) for the last service in “Done” status on each printer.
SCREEN	Target screen	▶ Change the active screen monitor for the software.
TICKET	Print ticket	▶ Change the condition when the ticket should be printed.
TRANSFER	Local path	<ul style="list-style-type: none"> ▶ Change the folder for incoming order. <div>  Please note that the folder must be a shared folder with write permissions. </div>
	Shared path	▶ Change the name for the LOCAL_PATH folder.


4. Configure the currency.

- ▶ Click on the active currency.
- ▶ Select the desired currency from the list.

5. Configure the language.


- ▶ Click on the active language.
- ▶ Select the desired language from the list.



6. Save all changes.


- ▶ Click the  [Accept] button.
- ☒ All changes are applied.
- ☒ Dispatcher is configured.

5.3. CONFIGURING THE PRINTMODULE

Proceed as follows:

1. Activate Dispatcher.
 - ▶ Click the  [Dispatcher] button.
 - ☑ Dispatcher is activated.
2. Choose service module.
3. Select PrintModule.
4. Open menu and select configuration tool.


CONFIGURATION TOOLS	SETTINGS	SETTING DETAIL
SYSTEM SETTING TOOL	AutoDelete	▶ Enable or disable if completed orders will be deleted.
	AutoResume	▶ Enable or disable resuming the printing job after a printer error. <hr/>  If this option is disabled, a large number of orders will accumulate which could reduce the free space on your hard disk. To prevent this, delete the orders manually or enable this option .
PRINTER SETTING TOOL	Printing format	▶ Activate or deactivate the 10x15 format print for the printer models for which this is possible in 15x20 consumable ("LayoutPrint").
		▶ If the CP-W5000D printer is selected, activate both the one-sided and/or the double-sided print options.
		▶ Activate or deactivate each of the print sizes for the selected printer model.
		 Multiple distribution is not available for double-sided prints and the composite image print sizes, 7.6x15 = 34, 5.5x15 = 35 and 5x15 = 36.

CONFIGURATION TOOLS	SETTINGS	SETTING DETAIL
IMAGE QUALITY SETTING TOOL	PrintMode	▶ Select the printing speed.
	Gamma Table	▶ Select a gamma table in CPG format if available.
	ICC Profile	▶ Select a specific ICC profile if available.
	Sharpness	▶ Adjust parameter from "OFF" to "8".
	SharpnessV, SharpnessH	▶ Adjust parameter from "OFF" to "8" for the CP-W5000D model.
	Color Adjustment	▶ Adjust RGB color glare, contrast and brightness.
 Always save changes before selecting another printer model.		
STATISTICS TOOL	CSV file export	▶ Select the original file located in: C:\ProgramData\PSolutions\PrintModule\Statistics\
		▶ Select the location for the .csv file.

5. Save all changes.
 - ▶ Click the [Save] button.
 - ☑ All changes are applied.
 - ☑ PrintModule is configured.

5.4. CONFIGURING THE HOTFOLDER

Proceed as follows:

1. Start the Hotfolder module.
 - ▶ Click the  [Menu] button.
 - ▶ Click the [Shortcuts] button.
 - ▶ Click the [Hotfolder] button.
 - ☒ Hotfolder module is started.

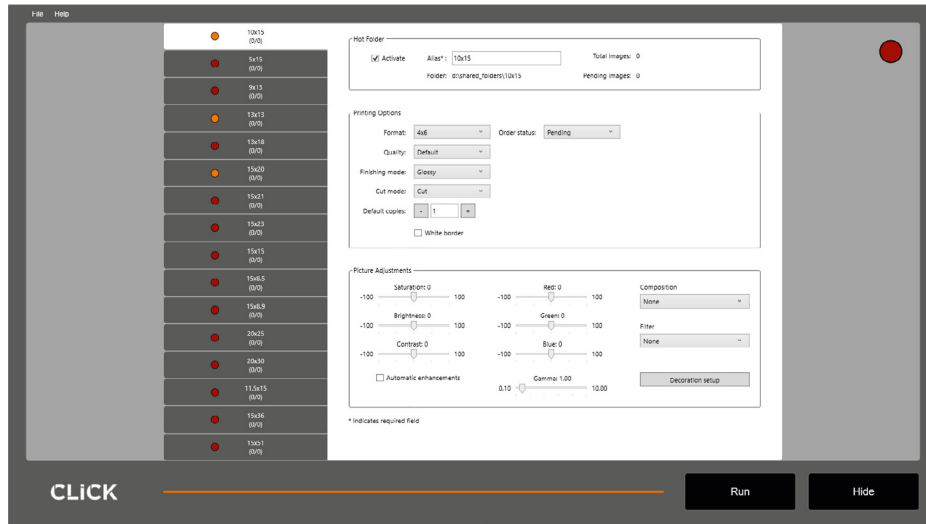




Fig. 6. Hotfolder module

 Hotfolders cannot be configured while the hotfolder service is running. Hotfolders cannot be operated while the hotfolder service is stopped.

2. Configure the hotfolder.
 - ▶ Stop the hotfolder service by clicking the [Stop] button.
 - ▶ Configure the following hotfolder settings as desired:
 - hotfolder name,
 - printing options,
 - picture adjustment options,
 - decoration set up options. → “5.4.1. Decoration setup” page 35
3. Activate the hotfolder service.
 - ▶ Activate the hotfolder service by clicking the [Run] button.
 - ☒ Hotfolder is configured.

 Double-sided printing is not possible using Hotfolders.

5.4.1. DECORATION SETUP

Proceed as follows:

1. Configure the hotfolder. → “5.4. Configuring the Hotfolder” page 34
2. Start decoration setup.
 - ▶ Click the [Decoration setup] button.
 - ☒ Decoration setup is started.

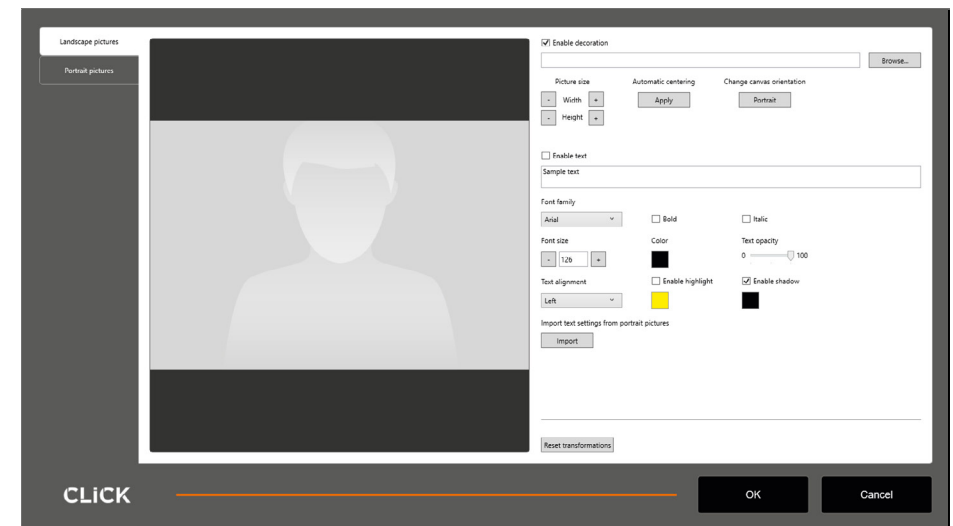


Fig. 7. Decoration setup


3. Add decoration image.
 - ▶ Enable the “decoration” function by clicking the checkbox.
 - ▶ Select and add the image by clicking the [Browse] button.
 - ▶ Adjust the image as desired by using the buttons for “Picture size, Automatic centering and Canvas orientation”.
4. Add decoration text.
 - ▶ Enable the “text” function by clicking the checkbox.
 - ▶ Add the desired text in the text field.
 - ▶ Adjust the text as desired by using the buttons for “Font family, Font size and Text alignment”.
5. Apply changes.
 - ▶ Click the [OK] button.
 - ☒ Image decoration is set up.

5.5. WORKING WITH WORK DIRECTORY


 The system is always working with a selected work directory.


5.5.1. WORK DIRECTORY

By clicking “Work Directory” new folders can be created under the main default work directory and the displayed work directory can be changed.

 Created folders can be deleted. The default work directory cannot be deleted.

Proceed as follows:

1. Call up the work directory.
 - ▶ Click the [Work Directory] button in the main screen.
 - ☑ The default work directory will be displayed.
2. Create new folder.
 - ▶ Select the default work directory.
 - ▶ Click the [New folder] button.
 - ▶ Type in the folder name as desired.
 - ▶ Click the  [Accept] button.
 - ☑ New folder is created.

 The new created folder is displayed as a subfolder of the default work directory. Images can be imported to the new created subfolder.

5.6. ADDING/IMPORTING IMAGES

NOTICE

Possible data loss!

Removing the SD-Card from the digital camera while the digital camera is turned on may cause a loss of data.


- ▶ Turn off the digital camera before removing the SD-Card.

NOTICE

Possible data loss!

Removing the image source device from the CLICK in the middle of a process may cause a loss of data.

- ▶ Do not remove the image source device until prompted to do so by the CLICK software.

 Images from the source device will be saved in the selected work directory. The path of your work directory is always displayed at the top right corner of the main screen.

- ▶ Follow the instructions hereinafter depending on which import source will be used.

5.6.1. SD-CARD OR USB-DRIVE

Proceed as follows:

1. Connect the image source device.
2. Import images.
 - ▶ Click the [Add Pictures] button in the main screen.

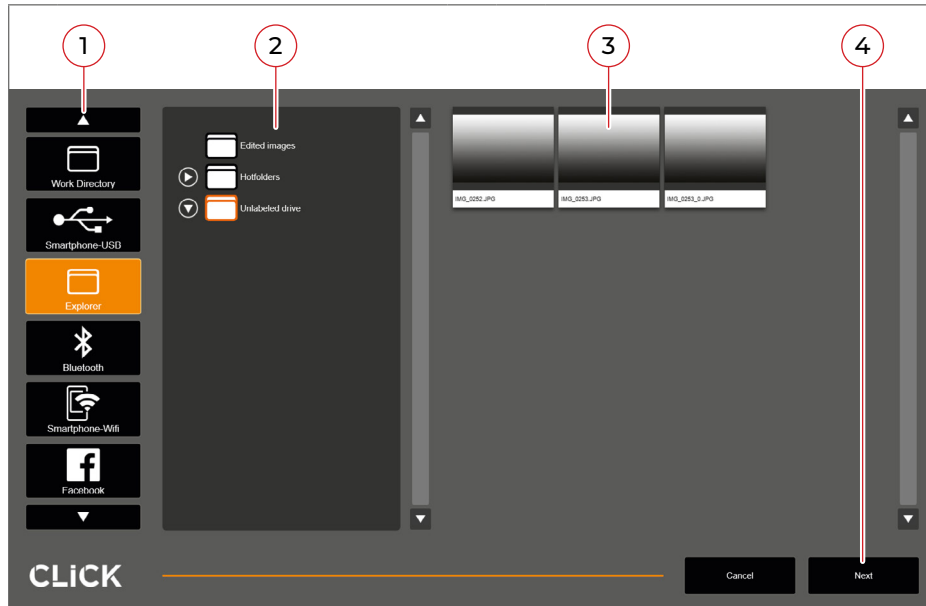


Fig. 8. Importing images

1	Import sources	3	Images
2	Folders	4	Button [Next]

- ▶ Select “Explorer” from the import sources.
- ▶ Select the image folder.
- ▶ Select the images.
- ▶ Continue by clicking the [Next] button.
- ☒ All selected images will be imported.

5.6.2. SMARTPHONE-USB

Proceed as follows:

1. Select smartphone type.
 - ▶ Click the [Add Pictures] button in the main screen.
 - ▶ Select “Smartphone-USB” from the import source list.
 - ▶ Select one of the following smartphone types from the list:
 - iOS
 - Android

IOS

2. Import images from an iOS smartphone.
 - ▶ Connect the iOS smartphone to the appropriate adapter.
 - ▶ Unlock the iOS smartphone.
 - ▶ Trust the connection by clicking the [Trust] button on the iOS smartphone.
 - ▶ Continue by clicking the [Next] button.
 - ▶ Select the image folder.
 - ▶ Continue by clicking the [Next] button.
 - ▶ Select the images.
 - ▶ Continue by clicking the [Next] button.
 - ☒ All selected images will be imported.

ANDROID

3. Import images from an Android smartphone.
 - ▶ Connect the Android smartphone to the appropriate adapter.
 - ▶ Click the notification regarding the USB connection on the Android smartphone.
 - ▶ Set the USB connection on the Android smartphone to “MTP” or “File Transfer”.
 - ▶ Continue by clicking the [Next] button.
 - ▶ Select the image folder.
 - ▶ Continue by clicking the [Next] button.
 - ▶ Select the images.
 - ▶ Continue by clicking the [Next] button.
 - ☒ All selected images will be imported.

5.6.3. SMARTPHONE-WIFI

Proceed as follows:

1. Select smartphone type.
 - ▶ Click the [Add Pictures] button in the main screen.
 - ▶ Select "Smartphone-Wifi" from the import source list.
 - ▶ Select the smartphone type from the following list:
 - iOS,
 - Android.
 2. Get the "Smart Photo Print" app.
 - ▶ Scan the shown QR-Code and download the app for free.
 3. Connect the smartphone to the CLICK-Wifi.
 - ▶ Use the shown login data (SSID and Password) to connect the smartphone with the CLICK-Wifi.
- or
- ▶ Scan the shown QR-Code to connect the smartphone with the CLICK-Wifi (**Android smartphones only**).
4. Import images.
 - ▶ Start the "Smart Photo Print" app.
 - ▶ Select the images in the app.
 - ▶ Send images to CLICK by clicking the [Send] button in the app.
 - ☒ All selected images will be imported.

5.6.4. BLUETOOTH



Please note that Bluetooth communication is not compatible with an iPhone or iPad.

1. Connect the device via Bluetooth.
 - ▶ Enable Bluetooth on the device.
2. Import images.
 - ▶ Select the images on the device.
 - ▶ Share the images via Bluetooth to the CLICK.
 - ▶ Continue by clicking the [Next] button.
 - ☒ All shared images will be imported.

5.6.5. ONLINE SERVICES

1. Select the online service.
 - ▶ Click the [Add Pictures] button in the main screen.
 - ▶ Select one of the following online services from the import source list:
 - Facebook,
 - Instagram,
 - Picasa & Google Photos.
2. Log in into the selected online service.
3. Import images.
 - ▶ Select the images from the online service.
 - ▶ Click the [Next] button.
 - ☒ All selected images will be imported.

5.7. RETOUCHING IMAGES

Proceed as follows:




1. Import images. → "5.6. Adding/Importing Images" page 37
2. Select images.
 - ▶ Select the images by clicking on the thumbnail preview images shown in the main screen image browser.
 - ▶ Select all images by clicking the  [Select/Unselect all] button.
3. Start "Retouch" function.
 - ▶ Click the  [Retouch] button.
 - ☒ Retouch function is activated.













Fig. 9. Retouch function

4. Select the Retouch options.

 If you retouch an image from the main screen retouch button, the new image will be stored in the work directory folder that is displayed in the main screen.








5.7.1. ZOOM AND CROP

Proceed as follows:

1. Start "Retouch" function. → "5.7. Retouching images" page 42
2. Select "Zoom and crop" option.
 - ▶ Click the  [Zoom and crop] button.
 - ☒ Zoom and crop mode is activated.
3. Zoom and crop the image.
 - ▶ Click the  [Drop down] button.
 - ▶ Choose a common print preset from the list.
 - ▶ Zoom the image by clicking the  /  [Zoom control] buttons.
 - ▶ Choose the portrait or landscape orientation by clicking the  [Portrait] button or the  [Landscape] button.
 - ▶ Change the image position by clicking the  [Position] buttons.
4. Apply changes.
 - ▶ Click the  [Accept] button.
5. Discard changes.
 - ▶ Click the  [Decline] button.
6. Save all changes.
 - ▶ Click the  [Accept] button.
 - ☒ All changes are applied.
 - ☒ An image copy with all changes is created.

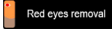





5.7.2. SEPIA, BLACK AND WHITE

Proceed as follows:

1. Start "Retouch" function. → "5.7. Retouching images" page 42
2. Select "Sepia, Black and White" option.
 - ▶ Click the  [Sepia, Black and White] button.
 - ☑ "Sepia, Black and White" mode is activated.
3. Convert the image to sepia.
 - ▶ Click the  [Sepia] button.
4. Convert the image to black and white.
 - ▶ Click the  [Black and White] button.
5. Compare the image.
 - ▶ Compare the before and after view of the image by clicking and holding the  [Compare] button.
6. Apply changes.
 - ▶ Click the  [Accept] button.
7. Discard changes.
 - ▶ Click the  [Decline] button.
8. Save all changes.
 - ▶ Click the  [Accept] button.
 - ☑ All changes are applied.
 - ☑ An image copy with all changes is created.







5.7.3. RED EYES REMOVAL

Proceed as follows:

1. Start "Retouch" function. → "5.7. Retouching images" page 42
2. Select "Red eyes removal" option.
 - ▶ Click the  [Red eyes removal] button.
 - ☑ "Red eyes removal" mode is activated.
3. Remove red-eye effect.
 - ▶ Click the  [Remove red eyes] button until the desired result is achieved.
4. Compare the image.
 - ▶ Compare the before and after view of the image by clicking and holding the  [Compare] button.
5. Apply changes.
 - ▶ Click the  [Accept] button.
6. Discard changes.
 - ▶ Click the  [Decline] button.
7. Save all changes.
 - ▶ Click the  [Accept] button.
 - ☑ All changes are applied.
 - ☑ An image copy with all changes is created.




5.7.4. BRIGHTNESS AND CONTRAST

Proceed as follows:

1. Start "Retouch" function. → "5.7. Retouching images" page 42
2. Select "Brightness and contrast" option.
 - ▶ Click the  [Brightness and contrast] button.
 - ☒ "Brightness and contrast" mode is activated.
3. Change the image brightness.
 - ▶ Increase or decrease the image brightness by clicking the  /  [Plus/Minus] buttons for brightness.
4. Change the image contrast.
 - ▶ Increase or decrease the image contrast by clicking the  /  [Plus/Minus] buttons for contrast.
5. Compare the image.
 - ▶ Compare the before and after view of the image by clicking and holding the  [Compare] button.









Please note that printed images usually look darker than the images shown on the screen.

6. Apply changes.
 - ▶ Click the  [Accept] button.
 - ☒ Changes are applied.
7. Discard changes.
 - ▶ Click the  [Decline] button.
 - ☒ Changes are discarded.
8. Save changes.
 - ▶ Click the  [Accept] button.
 - ☒ Changes are applied.
 - ☒ An image copy with all changes is created.



5.7.5. AUTOMATIC LEVELS

Proceed as follows:

1. Start "Retouch" function. → "5.7. Retouching images" page 42
2. Select "Automatic levels" option.
 - ▶ Click the  [Automatic levels] button.
 - ☒ "Automatic levels" mode is activated.
3. Improve image levels.
 - ▶ Improve the levels of the image automatically by clicking the  [Automatic] button until the desired result is achieved.
4. Compare the image.
 - ▶ Compare the before and after view of the image by clicking and holding the  [Compare] button.
5. Apply changes.
 - ▶ Click the  [Accept] button.
 - ☒ Changes are applied.
6. Discard changes.
 - ▶ Click the  [Decline] button.
 - ☒ Changes are discarded.
7. Save all changes.
 - ▶ Click the  [Accept] button.
 - ☒ All changes are applied.
 - ☒ An image copy with all changes is created.



5.8. DELETING IMAGES


Proceed as follows:

1. Select images.
 - ▶ Select the images by clicking on the thumbnail preview images shown in the main screen image browser.
 - ▶ Select all images by clicking the  [Select/Unselect all] button.
2. Delete images.
 - ▶ Click the  [Delete] button.
 - ☒ Images will be deleted.


5.9. EXPORTING IMAGES

Proceed as follows:

1. Select images.
 - ▶ Select the images by clicking on the thumbnail preview images shown in the main screen image browser.
 - ▶ Select all images by clicking the  [Select/Unselect all] button.
2. Export images.
 - ▶ Click the  [Export] button.
 - ▶ Select the path or the memory device where the exported files should be saved.





 If the removable memory device does not appear as an option in the Explorer source, please change to another source and press again on the Explorer icon to refresh the available units.


- ▶ Continue by clicking the [Next] button.
 - ☒ Image will be exported.
-

 This software implements functions designed for the correct operation with MITSUBISHI printers (check the list of compatible models). **The manufacturer does not support issues arising from the use of other printing technologies.**

5.10. USING DIRECT PRINTS SERVICE












Proceed as follows:

1. Import images. → "5.6. Adding/Importing Images" page 37
2. Select images.
 - ▶ Select the images by clicking on the thumbnail preview images shown in the main screen image browser.
 - ▶ Select all images by clicking the  [Select/Unselect all] button.
3. Activate "Direct prints" mode.
 - ▶ Click the  [Direct prints] button.
 - ☒ "Direct prints" mode is activated.
4. Select a product from the product list.
5. Apply printing options.
 - ▶ Select the shown printing options as desired.
6. Select the print quantity.
 - ▶ Increase or decrease the quantity of prints by clicking the  [Plus/Minus] buttons.
7. Print images.
 - ▶ Start the printing process by clicking the  [Next] button.
 - ☒ Image will be printed with the selected options.

 The retouched images will be stored in the "Edited Images" folder of the Explorer.

5.11. USING PRINTS SERVICE

Proceed as follows:














1. Import images. → "5.6. Adding/Importing Images" page 37
2. Select images.
 - ▶ Select the images by clicking on the thumbnail preview images shown in the main screen image browser.
 - ▶ Select all images by clicking the  [Select/Unselect all] button.
3. Activate "Prints" mode.
 - ▶ Click the  [Prints] button.
 - ☒ "Prints" mode is activated.
4. Select images.
 - ▶ Select the images by clicking on the thumbnail preview images shown in the "Prints" mode image browser.
 - ▶ Select all images by clicking the  [Select/Unselect all] button.
5. Select the product and the print quantity.
 - ▶ Increase or decrease the quantity of prints for a desired product by clicking the  /  [Plus/Minus] buttons.
6. Retouch a single image.
 - ▶ Click the  [Retouch] button.
 - ▶ Retouch the image as desired. → "5.7. Retouching images" page 42
 - ▶ Click the  [Next] button to continue.
 - ▶ Apply all changes by clicking the  [Accept] button.
7. Retouch multiple images simultaneously.
 - ▶ Click the [Edit and Print] button.
 - ▶ Activate the "Keep values for next image" function.
 - ▶ Retouch the image as desired. → "5.7. Retouching images" page 42
 - ▶ Click the  [Next] button to continue.
 - ▶ Apply all changes by clicking the  [Accept] button.
8. Apply printing options.
 - ▶ Select the shown printing options as desired.
9. Print images.
 - ▶ Start the printing process by clicking the  [Next] button.
 - ☒ Image will be printed with the selected options.




The retouched images will be stored in the "Edited Images" folder of the Explorer.


5.12. USING EASYGIFTS CALENDAR SERVICE

Proceed as follows:

1. Import images. → "5.6. Adding/Importing Images" page 37
2. Select images.
 - ▶ Select the images by clicking on the thumbnail preview images shown in the main screen image browser.
 - ▶ Select all images by clicking the  [Select/Unselect all] button.
3. Activate "easygifts Calendar" mode.
 - ▶ Click the  [easygifts Calendar] button.
 - ☒ "easygifts Calendar" mode is activated.
4. Select a product from the product list.
5. Set the starting time (year).
 - ▶ Select the starting time by clicking the  /  [Back/Next] buttons beside the shown year.
 - ▶ Apply the changes and continue by clicking the  [Next] button.
6. Design the calendar.
 - ▶ Select a calendar style from the style list.
 - ▶ Select a calendar design from the design list.
 - ▶ Choose between a landscape design or a portrait design.
 - ▶ Apply the changes and continue by clicking the  [Next] button.
7. Select calendar image.
 - ▶ Select the image by clicking on the thumbnail preview image shown above the calendar preview.
8. Position the image.
 - ▶ Zoom the image by clicking the  /  [Zoom control] buttons.
 - ▶ Change the image position by clicking the  [Position control] buttons.
 - ▶ Apply the changes and continue by clicking the  [Next] button.
9. Apply printing options.
 - ▶ Select the shown printing options as desired.
 - ▶ Apply the changes and continue by clicking the  [Next] button.
10. Select the print quantity.
 - ▶ Increase or decrease the quantity of prints by clicking the  /  [Plus/Minus] buttons.

11. Print calendar.

- ▶ Start the printing process by clicking the  [Next] button.
- ☒ Calendar will be printed with the selected options.







 The retouched images will be stored in the “Edited Images” folder of the Explorer.

5.13. USING EASYGIFTS ALBUM SERVICE


Proceed as follows:


1. Import images. → “5.6. Adding/Importing Images” page 37
2. Select images.

 Please note that at least 20 images are needed to create an album.


- ▶ Select the images by clicking on the thumbnail preview images shown in the main screen image browser.
 - ▶ Select all images by clicking the  [Select/Unselect all] button.
3. Activate “easygifts Album” mode.
 - ▶ Click the  [easygifts Album] button.
 - ☒ “easygifts Album” mode is activated.
 4. Select a product from the product list.
 5. Select one of the following album background options:
 - Use your images as backgrounds.
 - Use decoration designs as backgrounds.
 6. Select decoration design (if previously selected).
 - ▶ Select a decoration design from the list.
 - ▶ Apply the changes and continue by clicking the  [Next] button.
 7. Select images.
 - ▶ Select the images by clicking on the thumbnail preview images shown in the easygifts Album image browser.
 - ▶ Select all images by clicking the  [Select/Unselect all] button.
 - ▶ Continue by clicking the  [Next] button.
 8. Set the title for the first page.
 - ▶ Use the on-screen keyboard to insert a title.
 - ▶ Apply the changes and continue by clicking the  [Next] button.

9. Select the image for the first page.

- ▶ Select the image by clicking on the thumbnail preview images shown in the easygifts Album image browser.
- ▶ Apply the changes and continue by clicking the  [Next] button.

 Please note that the album preparation task could take some time depending on how many images are used.

- ☒ Album is prepared.

 The retouched images will be stored in the “Edited Images” folder of the Explorer.

CUSTOMIZING ALBUM PAGES

Proceed as follows:

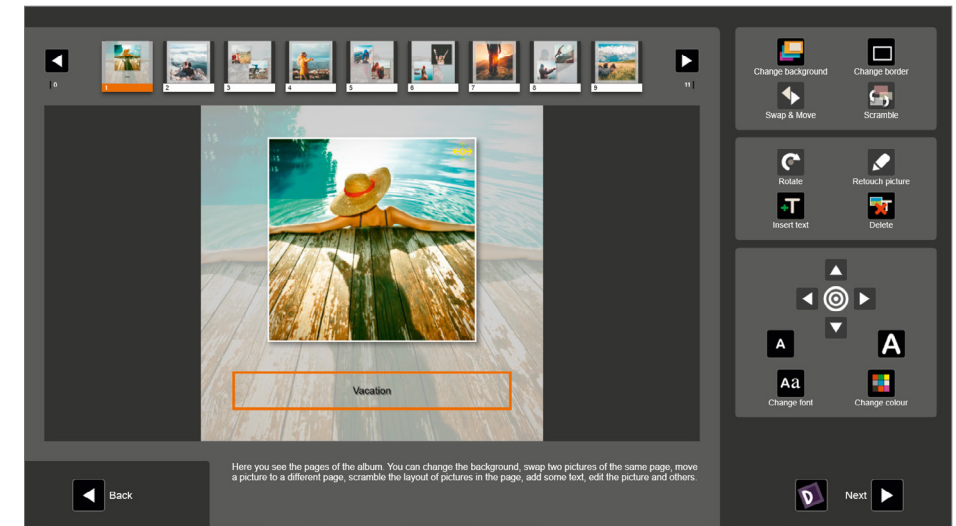





Fig.10. Customizing album pages

1. Select album page.
 - ▶ Select the album page by clicking on the thumbnail preview pages shown above the album preview.
2. Change background.


 Please note that the background appearance depends on the previously imported images or the selected decoration designs.


- ▶ Click the  [Change background] button until the desired result is achieved.

3. Change image border.

- ▶ Select the image by clicking on it.
- ▶ Click the  [Change border] button until the desired result is achieved.


4. Move image.


- ▶ Select the image by clicking on it.
- ▶ Activate the “move” mode by clicking the  [Swap/Move] button.

 The “move” mode is indicated by a yellow arrow symbol in the top right corner of the image.


- ▶ Drag and move the image as desired.

5. Swap image.



 Please note that this function is only available if an album page has more than one image.

- ▶ Select the image by clicking on it.
- ▶ Activate the “swap” mode by clicking the  [Swap/Move] button.
- ▶ Drag and drop the desired image over to another image to swap the positions of both images.


6. Scramble image layout.

- ▶ Change the image layout by clicking the  [Scramble] button until the desired result is achieved.



7. Insert text.

- ▶ Click the  [Insert text] button.
- ▶ Type in the text as desired.
- ▶ Apply the text by clicking the  [Accept] button.


8. Change text font.

- ▶ Select the text box by clicking on it.
- ▶ Click the  [Change font] button until the desired result is achieved.



9. Change text size.

- ▶ Select the text box by clicking on it.
- ▶ Increase or decrease the text size by clicking the  /  [Change font size] buttons.


10. Change text color.

- ▶ Select the text box by clicking on it.
- ▶ Click the  [Change color] button until the desired result is achieved.

11. Delete image or text.

- ▶ Select the image or the text box by clicking on it.
- ▶ Click the  [Delete] button.
- ▶ Click the  [Accept] button.


12. Retouch image.

- ▶ Select the image by clicking on it.
- ▶ Click the  [Retouch] button.
- ▶ Retouch the image as desired. → “5.7. Retouching images” page 42



13. Apply changes.

- ▶ Click the  [Accept] button.


14. Apply printing options.

- ▶ Select the shown printing options as desired.
- ▶ Apply the changes and continue by clicking the  [Next] button.

15. Select the print quantity.

- ▶ Increase or decrease the quantity of prints by clicking the  /  [Plus/Minus] buttons.

16. Print album.


- ▶ Start the printing process by clicking the  [Next] button.
- ☒ Album will be printed with the selected options.

5.14. USING PHOTO ID SERVICE

Proceed as follows:

1. Import images. → “5.6. Adding/Importing Images” page 37

2. Select images.

- ▶ Select the images by clicking on the thumbnail preview images shown in the main screen image browser.
- ▶ Select all images by clicking the  [Select/Unselect all] button.

3. Activate “Photo ID” mode.

- ▶ Click the  [Photo ID] button.
- ☒ “Photo ID” mode is activated.

4. Select a product from the product list.

5. Select image.

- ▶ Select the image by clicking on the thumbnail preview images shown above the Photo ID preview.
- ☒ CLICK aligns the selected image automatically.

- Align image manually (if needed).

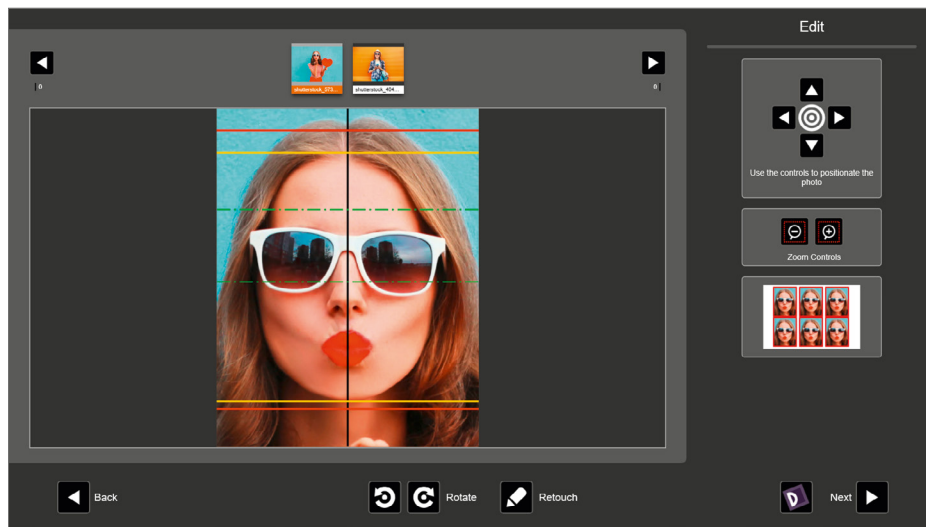


Fig. 11. Face alignment example

- ▶ Align the face according to the guide lines shown in the example figure by clicking the [Position control] and the [Zoom control] buttons.

Please note that the guide lines may vary by country and by policy. Different face alignment compositions can be configured.

- ▶ Apply the changes and continue by clicking the [Next] button.

- Apply printing options.
 - ▶ Select the shown printing options as desired.
 - ▶ Apply the changes and continue by clicking the [Next] button.
- Select the print quantity.
 - ▶ Increase or decrease the quantity of prints by clicking the [Plus/Minus] buttons.
- Print Photo ID.
 - ▶ Start the printing process by clicking the [Next] button.
 - ☒ Photo ID will be printed with the selected options.

The retouched images will be stored in the "Edited Images" folder of the Explorer.

5.15. USING GREETING CARDS SERVICE

Proceed as follows:

- Import images. → "5.6. Adding/Importing Images" page 37
- Select images.
 - ▶ Select the images by clicking on the thumbnail preview images shown in the main screen image browser.
 - ▶ Select all images by clicking the [Select/Unselect all] button.
- Activate "Greeting cards" mode.
 - ▶ Click the [Greeting cards] button.
 - ☒ "Greeting cards" mode is activated.
- Select a product from the product list.
- Design the greeting card.
 - ▶ Select a greeting card topic.
 - ▶ Select a greeting card style from the style list.
 - ▶ Select a greeting card design from the design list.
 - ▶ Apply the changes and continue by clicking the [Next] button.
- Select image.
 - ▶ Select the image by clicking on the thumbnail preview images shown above the greeting card preview.
- Position the image.
 - ▶ Zoom the image by clicking the [Zoom control] buttons.
 - ▶ Change the image position by clicking the [Position control] buttons.
- Activate "Text edition" mode.
 - ▶ Click the [Text Edition] button.
 - ☒ "Text edition" mode is activated.

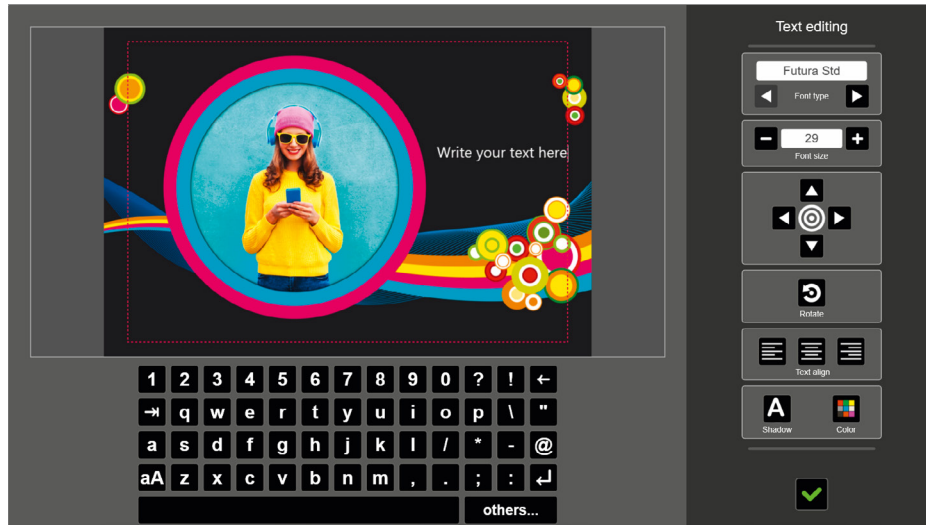


Fig. 12. "Text edition" mode

9. Insert text.
 - ▶ Insert the desired text by using the on-screen keyboard.
10. Change text font.
 - ▶ Change the font by clicking the ◀/▶ [Back/Next] buttons until the desired result is achieved.
11. Change text size.
 - ▶ Increase or decrease the font size by clicking the + / - [Plus/Minus] buttons.
12. Change text color.
 - ▶ Click the [Change color] button until the desired result is achieved.
13. Add/remove text shadow.
 - ▶ Click the [Shadow] button to add or remove text shadows.
14. Position the text.
 - ▶ Change the text position by clicking the [Position control], the [Rotate] and [Text align] buttons.
15. Apply text changes.
 - ▶ Click the [Accept] button.
 - ☑ Text changes are applied. "Text edition" mode is closed.


16. Change greeting card theme.
 - ▶ Click the [Change Theme] button until the desired result is achieved.
17. Retouch image.
 - ▶ Select the image by clicking on it.
 - ▶ Click the [Retouch] button.
 - ▶ Retouch the image as desired. → "5.7. Retouching images" page 42
18. Apply all changes.
 - ▶ Click the [Next] button.
19. Apply printing options.
 - ▶ Select the shown printing options as desired.
 - ▶ Apply the changes and continue by clicking the [Next] button.
20. Select the print quantity.
 - ▶ Increase or decrease the quantity of prints by clicking the + / - [Plus/Minus] buttons.
21. Print greeting card.
 - ▶ Start the printing process by clicking the [Next] button.
 - ☑ Greeting card will be printed with the selected options.

i The retouched images will be stored in the "Edited Images" folder of the Explorer.

5.16. USING DISPATCHER

Proceed as follows:

1. Activate Dispatcher.

- ▶ Click the  [Dispatcher] button.
- ☒ Dispatcher is activated.

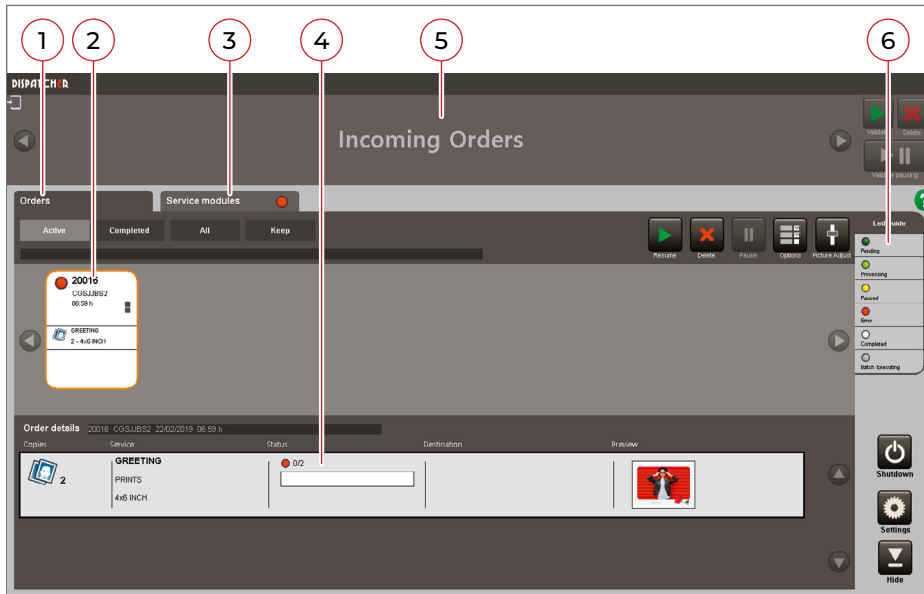



Fig. 13. Configure applications

- | | |
|------------------------------|--------------------------|
| 1 Orders tab | 4 Order details section |
| 2 Active or completed orders | 5 Incoming orders |
| 3 Service modules tab | 6 Status LED description |


2. Check order details.

- ▶ Select the order by clicking on it.
- ▶ Check the details in the order details section.


3. Retouch images.

- ▶ Select the order by clicking on it.
- ▶ Click the  [Picture Adjust] button.
- ▶ Retouch the images as desired. → "5.7. Retouching images" page 42

4. Validate orders.

- ▶ Select the order by clicking on it.
- ▶ Click the  [Validate] button.


5. Delete orders.


- ▶ Select the order by clicking on it.
- ▶ Click the  [Delete] button.

6. Validate an order, but pause the automatic processing of this order.

- ▶ Click the  [Validate with pause] button.







7. Prioritise orders.

- ▶ Select the order by clicking on it.
- ▶ Click the  [Options] button.
- ▶ Change the processing order by selecting one of the following priorities: **Now**, **High**, **Medium** or **Low**.


 The "Now" priority is the highest, and leads to any job with a lower priority that is being executed being stopped. When the order is completed the order is reestablished according to what the other orders were being executed.


8. Check the state of an order.


- ▶ Select the order by clicking on it.
- ▶ Check the indication LED shown in the order details.
- ▶ Identify the shown indication LED with the following list:

LED	COLOR	STATE
	dark green	Order pending
	green	Order processing
	yellow	Order paused
	red	Order error
	white	Order completed
	grey	Order batch execution

9. Hide the Dispatcher.

- ▶ Click the  [Hide] button.
- ☒ Dispatcher is closed.

 This unit accepts orders from other Mitsubishi Kiosks through the Flexilab protocol.

 For further information refer to the additional Dispatcher manual <http://www.messec.net/>.

5.17. USING HOTFOLDERS



This function is very useful to print your images directly from your PC/MAC by saving the images from your photo editing application on your PC/MAC to a CLICK hotfolder.

Proceed as follows:

1. Check that the hotfolders service is running.
→ "5.4. Configuring the Hotfolder" page 34
2. Check that CLICK is connected to a network.
3. Go to the Windows Network connection details settings.
 - ▶ Check the IP address of the CLICK.
 - ☒ The CLICK is ready to share activated hotfolders with an external PC/MAC connected to the same network.
4. Check that the external PC/MAC is connected to the same network as the CLICK.
 - ▶ For Windows PC: Open the windows file explorer and type: \\[CLICK IP address]
 - ▶ For MAC: Open the Mac finder -> GO -> connect to server -> type: smb://[CLICK IP address]
 - ☒ Hotfolders will be displayed and images can be copied or dragged inside.
 - ☒ Images will be automatically processed with the hotfolder settings.

6. MAINTENANCE

6.1. CLEANING

Cleaning and care for the CLICK hardware serves to maintain a proper operating condition.

- ▶ Clean the touch screen when it is smeared.
- ▶ Clean the image source inputs from dust and dirt.

6.2. UPDATING THE SOFTWARE

Updating the CLICK software serves to maintain a proper and bug free user experience.

Proceed as follows:

1. Start the LiveUpdate Download Manager.
 - ▶ Click the [Menu] button.
 - ▶ Click the [Shortcuts] button.
 - ▶ Click the [LiveUpdate] button.
- ☒ LiveUpdate Download Manager is started.

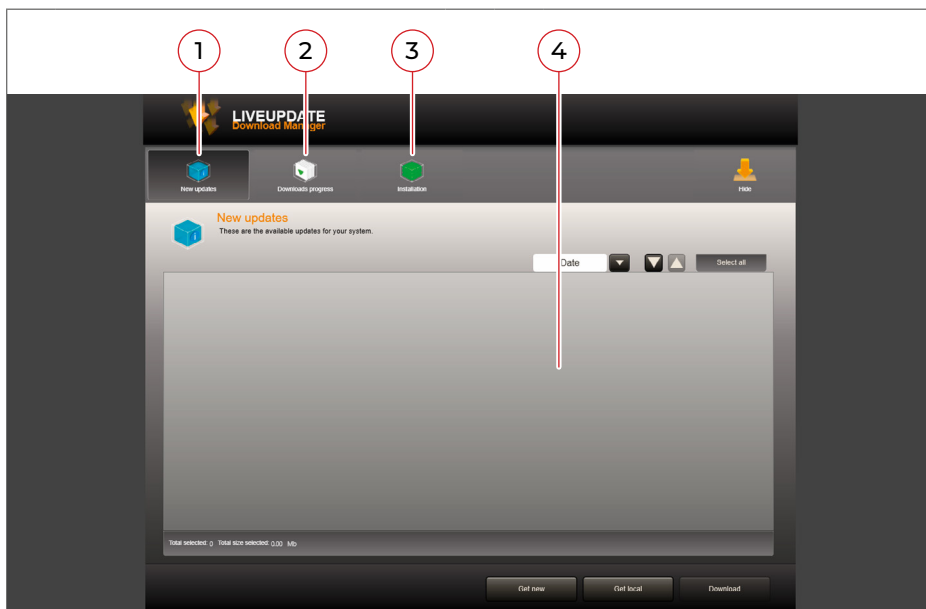


Fig. 14. LiveUpdate Download Manager

1	New updates section	3	Installation section
2	Downloads progress section	4	Update list

2. Click the [Get new] button.
 - ☒ A check for updates will be done.
 - ☒ If an update is found, it will be shown on the screen and automatically installed.
- or
3. Click the [Get local] button.
 - ▶ Select the update file.
 - ☒ The update will be downloaded.
4. Check download progress.
 - ▶ Click the [Downloads progress] button.
 - ▶ Check the download progress in the download list.
5. Pause/Resume or Remove downloads.
 - ▶ Pause downloads by clicking the [Pause] button.
 - ▶ Resume downloads by clicking the [Resume] button.
 - ▶ Remove downloads by clicking the [Remove] button.
6. Install update.
 - ▶ Click the latest downloaded update.
 - ▶ Click the [Install] button.
 - ☒ Update is successfully installed.
 - ▶ Click the [Installation] button to see the update history.



If you cannot successfully update the CLICK:

- ▶ Check for possible errors. → "7. Troubleshooting" page 70
- ▶ Contact Mitsubishi Technical Service.
→ "8.1. Customer Service Information" page 73

6.3. CREATING A BACKUP

Backups can be used to recover any saved configuration.

Proceed as follows:

1. Start the Backup Manager.
 - ▶ Click the  [Menu] button.
 - ▶ Click the [Shortcuts] button.
 - ▶ Click the [Backup Manager] button.
 - ☒ Backup Manager is started.
2. Create a backup.
 - ▶ Click the [Create Backup] button.
 - ▶ Accept the process by clicking the  [Accept] button.
 - ☒ Backup will be created.



The creating backup process takes about 15 minutes.




A backup of the latest configuration will be stored internally in the system. All backups will be stored in the same folder with the date of creation.

3. Cancel the backup process.
 - ▶ Cancel the backup process by clicking the [Cancel Backup] button.
 - ☒ Backup process will be cancelled.

6.4. RESTORING A BACKUP

The [Restore Backup] button will only appear if a backup has been previously created. → “6.3. Creating a Backup” page 66

Proceed as follows:

1. Start the Backup Manager.
 - ▶ Click the  [Menu] button.
 - ▶ Click the [Shortcuts] button.
 - ▶ Click the [Backup Manager] button.
 - ☒ Backup Manager is started.
2. Restore a backup.
 - ▶ Click the [Restore Backup] button.
 - ▶ Select a backup file from the list.
 - ▶ Continue by clicking the  [Next] button.
 - ▶ Accept the process by clicking the  [Accept] button.
 - ☒ Backup will be restored.



The restoring backup process takes about 15 minutes.

6.5. RESTORING ORIGINAL FACTORY CONDITION

NOTICE

Loss of all system settings!

Restoring the system to the original factory condition leads to the loss of all system settings, all files and all data from the device and operating system.

- ▶ Creating a backup before restoring the original factory condition is recommended.

NOTICE

Errors and possible data loss due to interrupting the recovery!

Interrupting the recovery process by removing the recovery pendrive or shutting down the system causes errors and a possible loss of data.

- ▶ Do not remove the recovery pendrive until the recovery process is completed.
- ▶ Do not shutdown the system until the recovery process is completed.

Proceed as follows:

1. Shutdown the system. → "4.2. Power-off" page 23
2. Connect the supplied recovery pendrive to the CLICK device.
3. Connect the keyboard to the CLICK device.
4. Switching on the system.
 - ▶ Push the Power button in the bottom right corner.
5. Call up Windows boot menu.
 - ▶ Press the [F12] key on the keyboard right after switching on the system in order to start the Windows boot system.
6. Restore the original factory condition.
 - ▶ Select the "Use a device" option.
 - ▶ Select the recovery pendrive.
 - ☒ The recovery process will be automatically executed.

7. TROUBLESHOOTING

7.1. READING DIGITAL CAMERA IMAGES

The following overview determines possible defects/errors and their causes and troubleshooting measures.

If you cannot resolve a defect:

- ▶ Contact Mitsubishi Technical Service.
→ "8.1. Customer Service Information" page 73

PROBLEM	CAUSE	SOLUTION
Operating system disables connected device.	Cards inserted may generate read/write errors, due to how often they have been used, and the drive/reader fails to recognise them.	▶ Use a new device.
CLICK cannot read digital camera images.	The card with the images is corrupt or there are no images on it.	<ul style="list-style-type: none"> ▶ Make sure that the digital card is in a good state of repair. ▶ Check that the images can be read from the source camera. If this proves impossible, reformat. ▶ Switch off the digital camera before removing the SD-Card. ▶ Check that My Computer (Windows™ Desktop) shows the logical drives. Otherwise reconnect the reader.
	The image card has been wrongly inserted.	▶ Install properly.
	CLICK does not recognise the card.	▶ Check that My Computer (Windows™ desktop), shows the logical drives. Otherwise reconnect the reader.
	The USB read device has been disabled by the Operating system, and the logical drives assigned to each card have disappeared.	▶ Reconnect the reader.

7.2. UPDATING SOFTWARE

The following overview determines possible defects/errors and their causes and troubleshooting measures.

If you cannot resolve a defect:

- ▶ Contact Mitsubishi Technical Service.
→ "8.1. Customer Service Information" page 73

PROBLEM	CAUSE	SOLUTION
Software update unsuccessfully installed.	No or bad Internet connection.	<ul style="list-style-type: none"> ▶ Check the network status to make sure internet is available. ▶ Use a LAN cable for a more reliable connection. ▶ Redo the update process.

7.3. OTHERS

The following overview determines possible defects/errors and their causes and troubleshooting measures.

If you cannot resolve a defect:

- ▶ Contact Mitsubishi Technical Service.
→ "8.1. Customer Service Information" page 73

PROBLEM	CAUSE	SOLUTION
PRINTERS		
The double-sided print option is not available.	The installed printer does not support double-sided prints.	▶ Use a printer with a compatible double-sided print function like the CP-W5000DW.
The print is not double-sided.		
HOTFOLDERS		
Hotfolders are not visible in the CLICK or network clients.	The hotfolders are not active or incorrectly configured.	<ul style="list-style-type: none">▶ Check the local network connection.▶ Check the configuration of the CLICK and the network clients.▶ Enable the hotfolders.

PROBLEM	CAUSE	SOLUTION
Photos are copied to the hotfolders of the client side, but they are not being printed.	The hotfolders are not active or the Dispatcher stopped the order for a specific reason.	<ul style="list-style-type: none"> ▶ Check the network status to make sure internet is available. ▶ Check if the required hotfolder is "Activate" in the hotfolders application. ▶ Check if the orders are stopped at the Dispatcher by any reason: printers not available, some errors, etc.
PHOTOPRINTME SERVICE		
No incoming PhotoPrintMe orders.	There is no active PhotoPrintMe subscription.	<ul style="list-style-type: none"> ▶ Check the "PhotoPrintMe status" service function for: <ul style="list-style-type: none"> ■ Value of "Subscription Service" ("Active"). ▶ Check in the "PhotoPrintMe status" application if the orders appear there after validation in the PhotoPrintMe website.
	The network connection failed.	<ul style="list-style-type: none"> ▶ Check the "PhotoPrintMe status" service function for: <ul style="list-style-type: none"> ■ Value of "Network status" ("UP"), ■ Value of "PhotoPrintME service" ("Connected"). ▶ Check the network status to make sure internet is available.
	Dispatcher issues	<ul style="list-style-type: none"> ▶ Check the Dispatcher for pending orders.

8. CONTACT

8.1. CUSTOMER SERVICE INFORMATION

Mitsubishi strives to continuously improve the technology and functionality of its products and to take measures for optimal user experience.

Should you have any questions or suggestions, please contact our customer service using the information below.

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9. TECHNICAL SPECIFICATIONS

9.1. GENERAL DATA

The general data for the CLICK is listed in the following:

PROCESSOR AND COMPUTER:	Intel i5 Processor, HDD 500 Gb, 4 Gb RAM
OPERATING SYSTEM:	Windows 10 Pro 64 bits
SCREEN:	Multitouch 10p, 19.5" 1920x1080
MEASUREMENTS:	Depth 5.8 cm, Width 48.26 cm, Height 32.87 cm
WEIGHT:	4.1 kg
POWER:	100-240 V with external adapter 19.5 V (included)
USB PORTS:	6
OTHER:	Tilt adjustable stand SD-Card reader Ethernet LAN connector
PRODUCT CODE:	110000CLICK120

9.2. COMPATIBLE PRINTERS



NOTICE

Errors or print quality loss due to unapproved printers!

Using unapproved printers may cause errors or leads to a poor print quality.

- Use approved Mitsubishi printers only.



For further information on "how to connect your printers?" refer to the additional "CLICK Installation Guide" supplied with your equipment.

Please note that the maximum printers to be connected are six.

The supported Mitsubishi printers for the CLICK are listed in the following:

- CP9550DW-S
- CP9820DW-S
- CP9820DW-AG
- CP3800
- CPK60DW-S
- CPD70DW / CPD70DW-S
- CPD707DW / CPD707DW-S
- CPD80DW / CPD80DW-S
- CDW5000W*
- CPD90DW / CPD90DW-P
- Including printers from the 9000 red (-S) series.

(* Features a double-sided print function.)

- For more compatible printers, please contact the Mitsubishi Technical Service.
→ "8.1. Customer Service Information" page 73



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